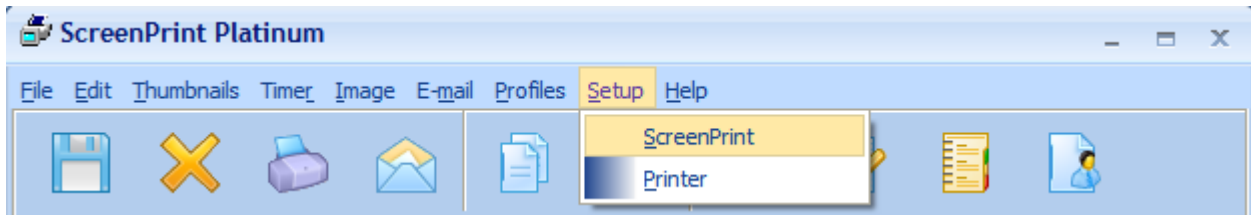


What To Do If Your Print Screen Key Does Not Work

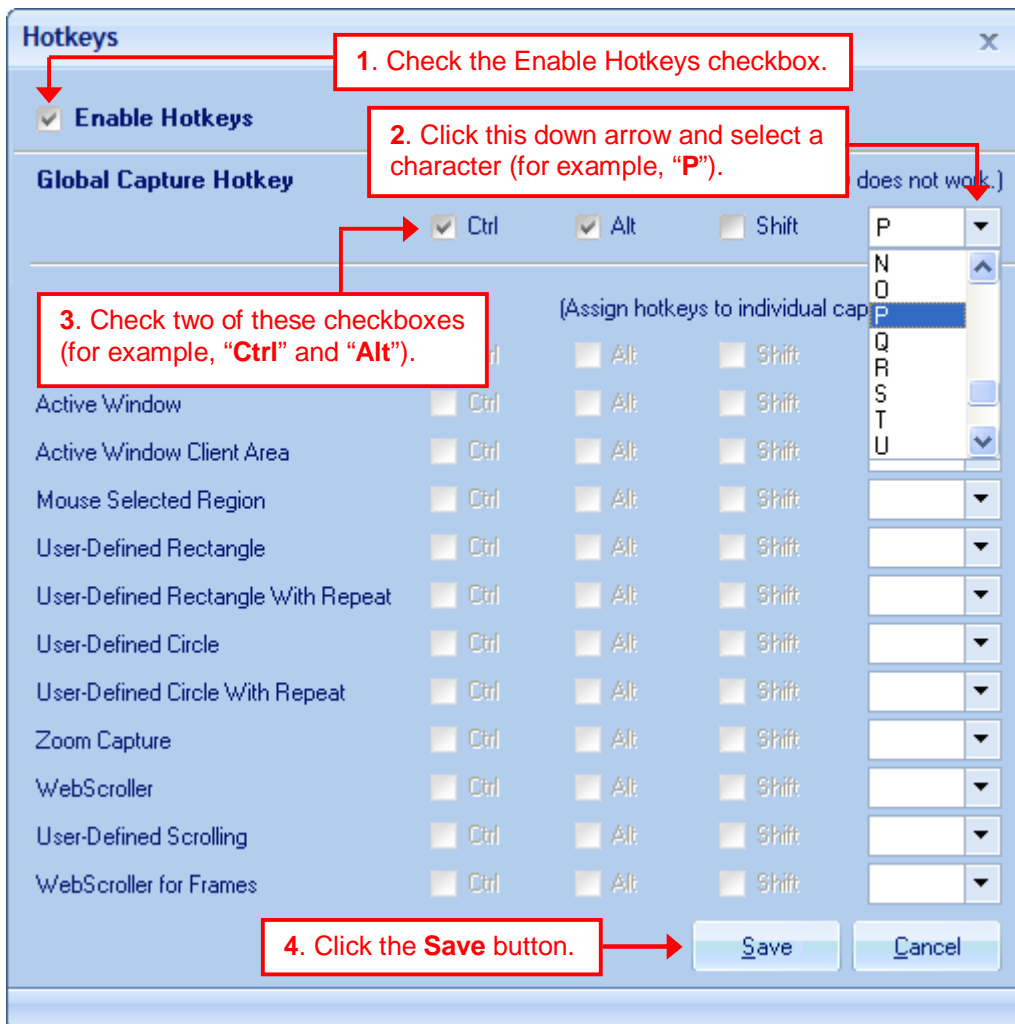
Some PC keyboards and laptops run software in the background that takes control of the Print Screen key. If this occurs, it is necessary to configure alternate hotkeys to substitute for the Print Screen key.

1) Click Setup > ScreenPrint on the menu bar to open the Configuration window:



2) Click the Hotkeys button at the bottom of the Configuration window to open the Hotkeys window.

3) Follow the 4 steps below in the Hotkeys window:



4) Finally, click the Save button in the Configuration window.

The example above will assign the Ctrl-Alt-P keys to substitute for the Print Screen key. Hold down the Ctrl and Alt keys and then press the P key to execute a screen capture.